## POWDER COATINGS TROUBLESHOOTING GUIDE



PROBLEM	CAUSE	REMEDY
<b>FLUIDIZED BED:</b> no air circulation through the powder paint; no surface air circulation	Insufficient air pressure	Check air supply. Increase air pressure to fluidizer
	Inefficient container membrane; does not allow correct fluidization	Check fluidizing membrane for plugged pores from oil in air supply
		Check that the agglomerates tube in the carton is free of agglomer ate; turn on the vibrator
	Agglomeration: Lumps in the powder caused by humidity or heat	Mix the powder manually before operating
RAT-HOLING: The powder coating does not fluidise evenly and forms volcanoes and air holes	Powder level in hopper too low	Add powder until hopper is 60-70% full when fluiding air is on
	Packed or moist powder	Manually stir powder with paddle or clean, dry air. If powder is moist, add fluidising additive
	Problem with membrane	Check bottom of bed for obstructions, plugged pores or damage to membrane
<b>DUSTING:</b> Powder blowing out of hopper	Excessive air pressure on the fluidizer	Adjust air regulator to lower pressure to fluidizer
	Powder too fine	Decrease the recovery powder and increase the virgin powder
		<ul> <li>Contact your Sherwin-Williams representative to have the particle size distribution checked</li> </ul>

POWDER FEED – TRANSPORT HOSES AND CONNECTED PUMP		
PROBLEM	CAUSE	REMEDY
POOR POWDER FEED	Damaged feed hoses. Avoid hoses that are too long, kinked or flattened	Repair or replace as needed
		Avoid sharp bends
DISCONTINUOUS FLOW OR INTERRUPTION OF THE FLOW	Insufficient air pressure or volume	Check air supply. Ensure adequate air supply is constant
	Kinked powder hoses	Check powder feed hoses
	Pump, venturi tubes, hoses or guns clogged with powder	Adequately clean each area of passage of the powder coating
		<ul> <li>Check air supply for oil or moisture, which causes powder compaction</li> </ul>
	High humidity in powder application area	Check and adjust humidity as needed
IMPACT FUSION: Fusion of powder in pipes and guns	Excessive buildup	Clean and replace parts
	Air pressure	Turn air settings down on pumps and guns
	Oil or moisture in air supply	Check air supply for clean, dry air
	Worn venturi tubes	Replace as needed
	Powder too fine	Reduce recovery: change the ratio between virgin and recovery
		Contact your Sherwin-Williams representative to have the particle size distribution checked

APPLICATION BOOTH		
PROBLEM	CAUSE	REMEDY
POWDER COMES OUT FROM SPRAY BOOTH (Inadequate air flow through booth)	Broken or clogged filter cartridges	<ul><li>Clean or replace filters</li><li>Check air pressure</li><li>Check for moisture/oil in air supply</li></ul>
	Final filters clogged	<ul> <li>Check cartridges for leakage.</li> <li>Repair or replace as needed</li> </ul>

PROBLEM	CAUSE	REMEDY
DIFFICULTY PENETRATING FARADAY CAGE AREAS	Insufficient grounding for materials	<ul> <li>Check grounding of parts.         All contact areas must be free of powder buildup and other insulating materials     </li> </ul>
	Excessive voltage	Decrease voltage setting so that the surfaces closest to the gun do not repel powder
	Powder flow too low	Increase powder flow rate
	Nozzle not adapted	Adjust powder spray pattern and choose the right nozzle to pene- trate the recesses
INADEQUATE POWDER THICKNESS OR COVERAGE	Electronic equipment not providing high enough KV	Make sure high voltage source is on. Recheck electrical continuity throughout
		Replace missing or broken electrode
		<ul> <li>Clean electrode insulated by powder buildup or impact fusion</li> </ul>
		Reduce gun to part distance
	Poor grounding	<ul> <li>Check ground from part to track.</li> <li>All contact areas must be free of all insulating materials</li> </ul>
	Powder flow too high	Do not force too much powder through the electrostatic cloud
	Excessive air pressure blowing the painted pieces	<ul> <li>Reduce air setting and/or increase gun to part distance</li> </ul>
	Powder attracted to adjacent parts	Reduce the number of hanging pieces and increase the distance
	Excessive moisture in powder application area. High moisture in air will tend to dissipate the charge on the powder particles	Control the humidity in the powder application area
INADEQUATE SPRAYING	Worn spray gun parts	Replace worn feed tubes, venturi pump, deflectors and covers
	Impact fusion on guns	Clean areas of concern
	Powder flow too low	
BACK IONIZATION: Powder is	Gun positioned too close	Change gun placement
repelled from part	Poor grounding	Check ground
	KV/uA are too high	Reduce voltage and/or uA settings
	Excessive powder thickness	<ul> <li>Reduce coating thickness</li> </ul>



## At Sherwin-Williams, powder is not just a technology.

Sherwin-Williams powder coatings offer the breadth and flexibility you need for your finishing requirements, with a wide assortment of in-stock colors and textures, as well as special effect finishes and custom colors available just-in-time.

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POWDER APPEARANCE		
PROBLEM	CAUSE	REMEDY
GLOSS TOO LOW	Incompatibility between powders	Clean application equipment before switching to a different powder
	Micro-pinholing from outgassing	<ul> <li>Check substrate for cleanliness and porosity</li> <li>Check powder and substrate for moisture</li> </ul>
	Overcuring of parts	Check oven temperature and dwell time
GLOSS TOO HIGH	Undercured	Increase cure temperature or dwell time in oven
SMOOTH POWDER PAINT	Back ionization	Increase distance from the gun to the part
	Excessive KV settings	Reduce voltage micro amps
EXCESSIVE ORANGE PEEL	Film thickness out of design range	Adjust film thickness as needed
	Excessive KV settings	Reduce voltage and/or micro amps
<b>CONTAMINATION:</b> Other colors in cured film	Poor clean-up between color changes	Clean feed and spray systems thoroughly
OFF COLOR	Insufficient oven programming	Check exhaust vent fans
	Oven dwell time too long, or excess oven temperature	Ensure parts are not in oven longer than desired  Lower even temperature.
		Lower oven temperature
	Variations in film thickness, which result in poor opacity in the areas where film build is difficult	Re-examine application procedures
	Powder	Check with your Sherwin-Williams representative
FILM THICKNESS TOO LOW	Improper application	Re-examine application procedures
	Air flow in booth disturbing spraying	Consult your equipment supplier
	Inconsistent powder flow	Check that the powder flow is correct without interruption
PINHOLING ON COATING SURFACE	Air being trapped in porous surfaces	De-gass parts before applying powder
	Film thickness too high	Bake at a slower rate (lower temperature for longer time)
	Guns too near to the pieces	temperature for longer time)
PULL-AWAY, VOIDS OR	Poor metal preparation or dry off	Check pre-treatment system, dry-off oven and part damage

PHYSICAL PROPERTIES OF THE FINISH		
PROBLEM	CAUSE	REMEDY
POOR HARDNESS OR ABRASION RESISTANCE	Undercured	<ul> <li>Increase oven temperature or extend cure time in oven</li> </ul>
POOR ADHESION	Poor cleaning of parts	<ul><li>Check pretreatment system</li><li>Check substrate for changes</li></ul>
	Undercured	<ul> <li>Increase oven temperature or extend cure time in oven</li> </ul>
POOR PROTECTION FOR CORROSION OR CHEMICAL RESISTANCE	Poor cleaning	Check pretreatment system
	Inadequate film thickness	Adjust application process to ensure specified thickness
	Undercured	Increase oven temperature or extend cure time in oven
POOR FLEXIBILITY AND/OR IMPACT RESISTANCE	Undercured	<ul> <li>Increase oven temperature or extend cure time in oven</li> </ul>
	Poor cleaning	Check pretreatment system
	Excessive film thickness	Adjust application process to ensure specified thickness